



LAP/MASTERS PROGRAM INFORMATION

Lap swim and masters swimmers may purchase and reserve lap swim or Masters sessions using our online reservation system at <https://3836.ezfacility.com/> . Reservations can be made 10 minutes prior to the start of a session. Patrons can reserve and pay for sessions up to 20 days in advance using the link provided.

BGC POOL PROTOCOLS **EFFECTIVE: 5/3/2021**

Employee Precautions:

- Employees will receive temperature screening prior to each shift and will not be allowed to work if employee's temperature is 100.4 degrees or higher.
- Employees will take a short health survey to identify any potential illness symptoms and will not be allowed to work if symptoms are identified.
- Employees will arrive and will wear face coverings.
- Employees are trained with cleaning/disinfectant procedures following CDC guidelines.
- Common areas will be disinfected before/after each wave of swimmers.

Important information for swimmers:

- Patrons should STAY AT HOME if they are experiencing flu-like symptoms such as FEVER, COUGHING, and SHORTNESS OF BREATH. Patrons experiencing these symptoms at the pool will be asked to leave.
- Upon entry, swimmers will complete a verbal health screening; Temperature checks may or may not be conducted.
- Patrons to enter/exit using pool gates only; West gate for entry, East gate to exit.
- Tape or other markings at least 6-feet apart in customer line area on pavement at public entrance outside of West Gate with signs directing customers to use the markings to maintain distance. Exit will be at East Gate.
- Please wear a mask in line and on deck. DO NOT WEAR MASK IN POOL.
- Bathrooms and locker rooms are limited to 4 people at a time only. Patrons must wash hands after bathroom use.
- Indoor showers are closed.
- 4 outdoor showers are open;
 - Swimmers may only use designated open outdoor showers. Swimmers may not use roped off outdoor showers.
 - 2 minute shower limit per swimmer.
 - NO WAITING ALLOWED.
 - Swimmers MUST exit the pool deck prior to the entry of the next lap or Masters session.
- Water dispenser is open; NO WAITING ALLOWED.
- Equipment bins are open; swimmers must return equipment to the appropriate equipment bin after use.



- Do not enter office areas.
- Seating/viewing areas on deck closed. No spectators on deck. Viewing area will be from the parking lot. Pool area is only open to swimmers and staff.
- Recreation Pool Swimming Lanes (Shallow Pool) –Lanes 1 and 6 have ADA stair access. Two swimmers are allowed per lane. **Swimmers will start and stop only at the assigned ends of the pool; odd lanes start/stop at one end of the pool and even lanes start/stop at the opposite end of the pool.**
- Comp Pool Swimming Lanes (Deep Pool) – 2 Swimmers per lane during all lap swim sessions with no circle swimming allowed. Masters sessions are 3 swimmers per lane and require circle swimming.
- No physical contact allowed. Patrons and staff must maintain 6 ft apart social distancing.

Requirements may change by government guidelines so the above is subject to change. Patrons will be notified of all changes. Remember that your participation is at your discretion. Also, by agreeing to sign up for lap and/or Masters time slots you are agreeing to abide by all the above procedures, and failure to follow them may result in dismissal.

ONLINE RESERVATION SYSTEM LINK & INSTRUCTIONS

Click on the link below or paste the link into your browser to access the BGC Aquatics Self Service Reservation Booking Site. Available lap swim time slots shown on our booking reservation site currently extend one week into the future.

- Visit <https://3836.ezfacility.com/>
- **Returning users** may log in by typing in their username and password
- **Need help retrieving your username?** Click on the words “Having Trouble”
- Move your cursor to and click on the icon of a person located in the upper left corner of the newly opened message box.
- In the new message box, enter your email address and click on “Retrieve Username”
- **Need help retrieving your password?** Click on the words “Having Trouble”
- In the new message box that pops up, enter your username and email address
- Click on the words “Retrieve Password”
- **New users** may create a profile by clicking on the button that says “Register”
- After logging in, you can view available sessions by clicking on “Book Sessions”, located on the left hand menu bar
- Click on the calendar day you are interested in swimming
- Roll over each session with your cursor to view pool and lane information
- Click on the time slot you are interested in and read all information in the new dialog box
- To reserve and purchase your lap swim time slot, click on the button that says “buy package”
- In the new window that opens, click on “buy” to visit the payment information page
- On the payment information page, enter your payment information and click on “complete checkout”

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HOW TO VIEW RESERVATIONS

- Visit <https://3836.ezfacility.com/> and log in
- Click on “My Schedule” located on the left hand menu bar