

Dear BGC Aquatics Patrons,

We want to let you know that we are listening to you and recognize that it has been challenging to find availability for lap swim and Masters on our reservation schedule. We are experiencing high demand in addition to operating at limited capacity due to COVID restrictions. With the movement of San Diego County into the red tier, we can take small steps and slightly increase our lap swim availability. **The first step will be to allow 2 swimmers per lane during all lap swim sessions in the Recreation pool starting Monday, April 12th.**

While we are making this change to slightly increase the number of lap swim spots available per day, we anticipate that the challenges for lap and Masters swimmers trying to reserve lanes at our facility and others across the county will continue. However, we want you to know that we are making additional considerations regarding future steps to increase availability for both lap and Masters and are ready to pivot at the appropriate time. **Some of the changes you may potentially expect going forward include:**

- Circle swimming with 3, and eventually 4 swimmers per lane during some Masters workouts (We will be testing this idea with 3 per lane for the first time on Friday, April 9th during Noon Masters)
- Circle swimming with 3 lap swimmers per lane during some designated sessions of lap swim (Start date TBD)

Out of courtesy, and to do the best that we can to meet everyone's needs while experiencing high demand, we also want to give everyone valuable information about our summer schedule and make some suggestions based on what we are anticipating. Each year, our summer schedule places priority on our youth programs which include swim lessons and the RSD swim team, as our organizational mission is to serve local area youth and families. **This summer, there will be less lap and Masters sessions on our schedule than what we currently offer, as we make room for daily youth swim lessons and RSD. We will send the summer schedule for lap and Masters by end of April.**

We are giving this advanced notice to you for your consideration before purchasing a pass as we realize that with the high demand and limitations on capacity, it is possible that it could take weeks or months to complete 5, 10 or 20 punch pass packages for lap and/or Masters. **Our passes are non-refundable; therefore, we will not offer a refund if a pass cannot be completed within a certain length of time. We will however honor passes which are purchased, no matter how long it takes, and will reinstate any 5, 10 and 20 punch passes that were purchased in 2020 or 2021 that have expired or are set to expire.**

Lastly, we always appreciate as much notice as possible prior to the cancelation of a reservation as a cancelation immediately reappears on our online reservation site as an available session for another person to reserve. **Please remember to cancel any sessions that you are not planning to attend as soon as possible so that other swimmers who want to secure a reservation have an opportunity to schedule.**

Thank you for supporting our efforts as we make changes to adapt to the current situation. We appreciate your patronage and cooperation.

Sincerely,

--BGC Aquatics Staff