

## **LAP/MASTERS PROGRAM INFORMATION**

Lap swim and masters swimmers will utilize our online reservation system at <https://3836.ezfacility.com/> to book 60 minute lap swimming sessions separated by 15 minutes to allow for a quick exit prior to the next groups entry. Timely transitions will be appreciated. Reservations can be made 10 minutes prior to the start of a session. Patrons can reserve and pay for sessions up to a week out using the link provided.

## **UPDATED LAP SWIMMING PROCEDURES**

In addition to the above information, we want to make you aware of the preventative measures we have put in place to protect our patrons and employees. We would like to ask for everyone to work together to execute these procedures to ensure that we can remain open and move into subsequent phases which may include the furthered development of the Masters swim program as well as increasing lap swim opportunities.

### **Employee Precautions:**

- Employees will receive temperature screening prior to each shift and will not be allowed to work if employee's temperature is 100.4 degrees or higher.
- Employees will take a short health survey to identify any potential illness symptoms and will not be allowed to work if symptoms are identified.
- Employees will arrive and will wear face coverings.
- Employees are trained with cleaning/disinfectant procedures following CDC guidelines.
- Common areas will be disinfected before/after each wave of swimmers.

### **Important information for swimmers:**

- Patrons should STAY AT HOME if they are experiencing flu-like symptoms such as FEVER, COUGHING, and SHORTNESS OF BREATH. Patrons experiencing these symptoms at the pool will be asked to leave.
- Patron will receive temperature screening prior to entry and will not be allowed to enter if their temperature is 100.4 degrees or higher.
- Patrons to enter/exit using pool gates only; West gate for entry, East gate to exit.
- Tape or other markings at least 6-feet apart in customer line area on pavement at public entrance outside of West Gate with signs directing customers to use the markings to maintain distance. Exit will be at East Gate.
- Please wear a mask in line and on deck. DO NOT WEAR MASK IN POOL.
- Locker rooms closed except for necessary bathroom use and limited to only one person at a time when possible. Patrons must wash hands after bathroom use.
- Please arrive and leave with your suit on, locker rooms will not be available for changing.
- Showers will not be available at our facility during our initial opening phase.
- Water dispensers closed; please bring your own water.

- Equipment bins closed and locked—no shared equipment allowed. All equipment must be brought from home and leave with you upon exit.
- Do not enter office areas.
- Seating/viewing areas on deck closed. No spectators on deck. Viewing area will be from the parking lot in your vehicle. Pool area will only be open to swimmers and staff.
- **Recreation Pool Swimming Lanes (Shallow Pool) –Lanes 1 and 6 have ADA stair access. See schedule for the number of swimmers allowed per lane (Varies by session, some sessions allow 2 per lane, other allow 1 per lane.)** Swimmers will start and stop only at the assigned ends of the pool; odd lanes start/stop at one end of the pool and even lanes start/stop at the opposite end of the pool.
- **Comp Pool Swimming Lanes (Deep Pool) – 2 Swimmers per lane starting at opposite ends of the lane.** No circle swimming allowed. **Maximum of 20 patrons for 10 lanes during lap swim in the comp pool.**
- Foot coverings mandatory on pool deck.
- No physical contact allowed.
- No snorkels allowed.

Requirements may change by government guidelines so the above is subject to change. Patrons will be notified of all changes. Remember that your participation is at your discretion. Also, by agreeing to sign up for lap and/or Masters time slots you are agreeing to abide by all the above procedures, and failure to follow them may result in dismissal.

## ONLINE RESERVATION SYSTEM LINK & INSTRUCTIONS

Click on the link below or paste the link into your browser to access the BGC Aquatics Self Service Reservation Booking Site. Available lap swim time slots shown on our booking reservation site currently extend one week into the future.

- Visit <https://3836.ezfacility.com/>
- **Returning users** may log in by typing in their username and password
- **Need help retrieving your username?** Click on the words “Having Trouble”
- Move your cursor to and click on the icon of a person located in the upper left corner of the newly opened message box.
- In the new message box, enter your email address and click on “Retrieve Username”
- **Need help retrieving your password?** Click on the words “Having Trouble”
- In the new message box that pops up, enter your username and email address
- Click on the words “Retrieve Password”
- **New users** may create a profile by clicking on the button that says “Register”
- After logging in, you can view available sessions by clicking on “Book Sessions”, located on the left hand menu bar
- Click on the calendar day you are interested in swimming
- Roll over each session with your cursor to view pool and lane information

- Click on the time slot you are interested in and read all information in the new dialog box
- To reserve and purchase your lap swim time slot, click on the button that says “buy package”
- In the new window that opens, click on “buy” to visit the payment information page
- On the payment information page, enter your payment information and click on “complete checkout”

#### **HOW TO VIEW RESERVATIONS**

- Visit <https://3836.ezfacility.com/> and log in
- Click on “My Schedule” located on the left hand menu bar