

GREAT FUTURES START HERE.



Hello BGC Lap and Masters Swimmers,

We are excited to announce that we have completed the process of updating your membership accounts that were frozen during our closure in March. Moving forward, all Lap and Masters swimmers will continue to use our online reservation site at <https://3836.ezfacility.com/> to make lane reservations and purchase sessions. Reservations may be made up to 10 minutes prior to the start of a session.

In this email we will provide you with an update on the following:

- Details pertaining to unfrozen/frozen memberships
- How to purchase one of our newly available membership pass options for sale
- Important schedule updates

UNFROZEN/FROZEN MEMBERSHIPS

All Lap and Masters punch pass accounts have been activated and are ready for use with our reservation system. Monthly, Quarterly and Annual Lap and Masters swimming passes are activated for those who have responded to our calls and emails and requested that the freeze be removed. For Monthly, Quarterly and Annual pass holders who we did not hear back from, or who requested their account to remain on a freeze, please know that you can email kruckdaschel@bgcsandiego.org or call 858.755.4904 at any time to update your account status.

- Members with unfrozen accounts can now use a membership pass to book Lap/Masters swim reservations based on the type of pass, using our online self service reservation site at <https://3836.ezfacility.com/>.
- To book a session, click on **"Book Sessions"** and select the session(s) you want to reserve. In the new window that opens, select the button labeled **"Book"**.
- Once your pass has expired the **"Book"** button will no longer appear.

HOW TO PURCHASE NEWLY AVAILABLE MEMBERSHIP PASS OPTIONS

- To view membership passes currently for sale*, please visit <https://3836.ezfacility.com/> and click on **"Buy"** in the left hand menu. Then click on **"Packages"** which will appear below the word **"Buy."** Our new punch pass membership options will appear in the middle of the page.
- Once you purchase a package, you will select the session(s) you want to reserve, and use the **"Book"** button to schedule the reservation.

*We will only be offering punch pass memberships and single session swim passes for Lap and/or Masters in this phase.

IMPORTANT SCHEDULE UPDATES

- Lap swim sessions are 1 hour.
- Masters sessions are 1 hr 15 minutes.
- Reservations may be made up to 10 minutes prior to the start of a session.
- Please note that the 5:15 am, and 6:45 am lap swim sessions on Monday-Friday in the rec pool will allow two people to swim per lane, starting at opposite ends in each lane.
- The rest of the Monday-Friday lap swim sessions in the rec pool are only 1 person per lane.
- To see sessions available in September, click on “**Book Sessions**”, then click the arrow that is by “**August**”.

Thank you for your patience as we transition into this next phase for Lap and Masters swim. We will continue to be diligent in following our safety protocols and we appreciate your support in helping us keep everyone at our facility safe. If you have further questions, or need assistance please feel free to email kruckdaschel@bgcsandieguito.org.

LAP SWIM SCHEDULE (Schedule begins 8/24/2020)

Mondays-Fridays, RECREATION POOL

Please note that the recreation pool will allow 2 swimmers per lane Monday-Friday for the first two lap swim sessions of the day. Lap swim sessions are 60 minutes.

5:15am-6:15am, (**2 people per lane, 60 minute session)
6:45am-7:45am, (**2 people per lane, 60 minute session)
8:00am-9:00am, (1 person per lane, 60 minute session)
9:30am-10:30am, (1 person per lane, 60 minute session)
10:45am-11:45am, (1 person per lane, 60 minute session)
12:00pm-1:00pm, (1 person per lane, 60 minute session)

Mondays-Fridays, COMPETITION POOL

9:30am-10:30am (**2 people per lane)
10:45am-11:45am (**2 people per lane)

Saturdays, COMPETITION POOL

1:30pm-2:30pm (**2 people per lane)
2:45pm-3:45pm (**2 people per lane)
4:00pm-5:00pm (**2 people per lane)

Sundays, COMPETITION POOL

1:30pm-2:30pm (**2 people per lane)

2:45pm-3:45pm (**2 people per lane)

MASTERS SWIM SCHEDULE (Schedule begins 8/24/2020)

Monday Masters, COMPETITION POOL

8:00am-9:15am (**2 people per lane)

12:00pm-1:15pm (**2 people per lane)

Tuesday Masters, COMPETITION POOL

8:00am-9:15am (**2 people per lane)

12:00pm-1:15pm (**2 people per lane)

Wednesday Masters, COMPETITION POOL

12:00pm-1:15pm (**2 people per lane)

Thursday Masters, COMPETITION POOL

8:00am-9:15am (**2 people per lane)

12:00pm-1:15pm (**2 people per lane)

Friday Masters, COMPETITION POOL

12:00pm-1:15pm (**2 people per lane)